

## CURRICULUM VITAE

1	<b>Fullname</b>	Dr. Tantri Yanuar Rahmat Syah, SE., MSM.
2	<b>Sex</b>	Male
3	<b>Academic Qualification</b>	Lektor
4	<b>NIP/NIK</b>	209010392
5	<b>Place and Date of Birth</b>	Pemalang, 10 Januari 1980
6	<b>E-mail</b>	tantri.yanuar@esaunggul.ac.id
7	<b>Phone Number</b>	087788878354

### A. Academic Qualifications

Courses	Description
Research Methodology	<p>The course explains to understand and describe theoretical and methodological assumptions underlying qualitative and quantitative research</p> <ol style="list-style-type: none"> <li>1. Distinguish between quantitative and qualitative approaches to research and data</li> <li>2. Formulate qualitative and quantitative research questions</li> <li>3. Recognise when and where to use qualitative and quantitative research methods</li> <li>4. Make practical and logistic decisions in preparation for undertaking qualitative and quantitative research</li> <li>5. Develop and apply basic study instruments for collection of qualitative and quantitative data</li> <li>6. Record and manage qualitative and quantitative data</li> <li>7. Prepare qualitative and quantitative data for analysis</li> </ol>
Business Plan and Modelling	<ol style="list-style-type: none"> <li>1. Students posses the ability to learn the concept, principle, framework and methodology of business plan;</li> <li>2. Students posses the ability to develop and to implement of</li> </ol>

### B. Professional Qualifications

Position	Description	Year
Member	ISEI (Ikatan Sarjana Ekonomi Indonesia)	2014-now

### C. Academic Career and Position

Year	Position
2016 – Present	Chairman of Esa Management Center
2016 – Present	Chairman of Indonusa Start-up Academy
2015 – Present	Expert staff at Indonesia Parliament
2014 – Present	Head of Master of Management Program at Esa Unggul University
2009 – Present	Lecturer at Esa Unggul University
2011 – 2015	Senior Consultant at PT WPI
2011 – 2015	Lecturer at Kusumanagara Graduate School of Management
2009 – 2011	Lecturer at Kusumanagara Graduate School of Management

2007 – 2009	Lecturer at Mercubuana University
2007	Business Analyst at Markplus Institute of Marketing
<b>Year</b>	<b>Position</b>
2007 – 2009	Business Services Officer at Pasaraya Department Store
2003 – 2005	Business Development Officers at Media Indonesia Daily

#### D. Publication

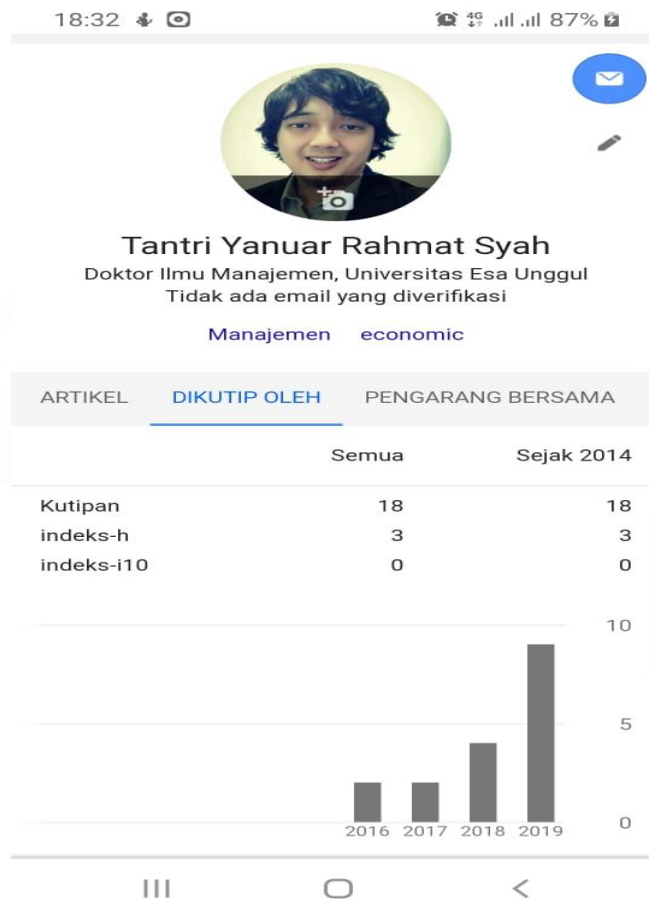
<b>Title of Publication</b>	<b>Publication Name</b>	<b>Link of Publication</b>	<b>Volume</b>	<b>Indexed</b>
Influence of Service Quality on Loyalty of Outpatient Mediated by Relationship Quality in East Jakarta Hospital.	<i>International Journal of Economics, Commerce and Management.</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol.5 Issue 6, June 2017	Open Academic Journals Index
The Influence of Compensation And Motivation Towards The Performance Mediated By Organizational Commitment: Study On Hr & Ga Employees In Pt. Gajah Tunggal Tbk, Indonesia	<i>International Journal of Economics, Commerce and Management.</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol. VI, Issue 4, April 2018	Open Academic Journals Index
The Influential Factors of Packaging, Price Sensitivity And Brand Image On Washing Detergent B29 Softener Pink Consumer Buying Behavior In Jakarta And Tangerang, Indonesia	<i>International Journal of Economics, Commerce and Management.</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol. VII, Issue 4, April 2019	Open Academic Journals Index
The Effect Of Brand Communication, Brand Image And Brand Trust On Brand Loyalty In Proris Products In Tangerang Indonesia	<i>International Journal of Economics, Commerce and Management.</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol. VII, Issue 4, April 2019	Open Academic Journals Index
The Relationship Between Training Satisfaction, Organisational Citizenship Behaviour, And Turnover Intention At Pt Polymindo Permata – Indonesia	<i>International Journal of Economics, Commerce and Management.</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol. VII, Issue 3, March 2019	Open Academic Journals Index
The Effect Of Brand Communication, Brand Image, And Brand Trust On Brand Loyalty In Energen Cereal Beverage Products In Tangerang City Indonesia	<i>International Journal of Economics, Commerce and Management.</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol VII, Issue 3, March 2019	Open Academic Journals Index
Determinants of Patient Loyalty in West Jakarta Government	<i>International Journal of</i>	<a href="http://ijecm.co.uk/">Http://ijecm.co.uk/</a>	Vol.5 Issue 6, June 2017.	Open Academic

Hospital, Obstetry and Gynecology Clinic.	<i>Economics, Commerce and Management.</i>			Journals Index
<b>Title of Publication</b>	<b>Publication Name</b>	<b>Link of Publication</b>	<b>Volume</b>	<b>Indexed</b>
The Effect of Job Satisfaction and Work Motivation on Turnover Intention through Organizational Commitment in PT. Bank BPD Banten, TBK Operational Center Office of Serang	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 6, Issue 5, May 2019	Directory of Open Access Scholarly Resources
Pre-Operational Business Planning: Program for Improving General Hospitals of Pademangan Class D b ea Class C	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 11, November 2018	Directory of Open Access Scholarly Resources
How Service Quality Influence of Satisfaction and Trust Towards Consumer Loyalty in Starbucks Coffee Indonesia	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 10, October 2018	Directory of Open Access Scholarly Resources
Operational Strategy on Maternity Clinic Using Lean Six Sigma Method	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 8, August 2018	Directory of Open Access Scholarly Resources
Influence of Organizational Commitment and Self Efficacy on Employee Performance Through Job Satisfaction as Intervening Variables	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 8, August 2018	Directory of Open Access Scholarly Resources
Marketing Strategy Business to Costumer (B2C) Maternity Clinic Industry	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 7, July 2018	Directory of Open Access Scholarly Resources
Role of Payback Period, ROI, and NPV for Investment in Clinical Health Business	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 7, July 2018	Directory of Open Access Scholarly Resources
Creating TV Cabel Customer Satisfaction and Loyalty Through Service Recovery	<i>International Advanced Research Journal in Science, Engineering and Technology</i>	<a href="https://iarjset.com">https://iarjset.com</a>	Vol. 5, Issue 4, April 2018	Directory of Open Access Scholarly Resources

Implementation Marketing Mix Strategy in the New Frozen Food Business: Nugget Duck-Duckan	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 3 (2019)	Academic Resource Index
<b>Title of Publication</b>	<b>Publication Name</b>	<b>Link of Publication</b>	<b>Volume</b>	<b>Indexed</b>
Human Resources Implementation Using the McKinsey 7S Method for Business Startup: Duck Nugget Frozen Food	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 3 (2019)	Academic Resource Index
Lean Service Design in Purchasing Order of Motorcycles: Case Study at Mandiri Utama Finance Branches Tangerang, Indonesia	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 1 (2019)	Academic Resource Index
Lean Government Applied Concept in Mutation Service over Land and Building Tax at Badan Pendapatan Daerah (Bapenda) South Tangerang, West Java, Indonesia	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 1 (2019)	Academic Resource Index
Lean Government Concept and Design Over Service Administration in Indonesian ID Card	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 1 (2019)	Academic Resource Index
The Lean Government Concept and Design over Copy of Administrative Document on Building Tax	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 1 (2019)	Academic Resource Index
Application of Lean Thinking Development: Case Study over Badan Pendapatan Daerah (BAPENDA), South Tangerang Based on Lean Government	<i>Journal of Multidisciplinay Academic</i>	<a href="http://www.kemalapublisher.com">http://www.kemalapublisher.com</a>	Vol 3, No 1 (2019)	Academic Resource Index
The Impact of Charismatic Leadership on Turnover Intentions and Organizational Citizenship Behaviors Toward Job Satisfaction	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 7, July 2019	DOAJ
Transformational Leadership Style and Work Life Balance: The Effect on Employee Satisfaction Through Employee Engagement	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue7, July 2019	DOAJ
The Role of Service Quality and Customer Satisfaction: A Case Study for Applications of Go-	<i>Russian Journal of Agricultural and Socio-Economis</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 7, July 2019	DOAJ

Food	<i>Sciences</i>			
How Packaging, Product Quality and Promotion Affect the Purchas Intentio?	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 8, August 2019	DOAJ
<b>Title of Publication</b>	<b>Publication Name</b>	<b>Link of Publication</b>	<b>Volume</b>	<b>Indexed</b>
Influence of Service Quality and Customer Satisfaction on Customer Loyalty in Restaurants of the Tangerang Area	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 8, August 2019	DOAJ
Lasik Clinic New Business Model To Meet The Surgical Cost Challenges: A Contribution To Decrease Indonesia's Refractive Disorders Rate And To Meet Indonesia's Healthy Vision Of 2020	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 6, June 2019	DOAJ
The Relationship Between Organizational Culture and Job Satisfaction Towards Organizational Commitment and Employee Performance	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 4, April 2019	DOAJ
The Relationship of Brand Communication Brand Image, and Brand Trust to Brand Loyalty of Samsung Celluar Phone Product	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 4, April 2019	DOAJ
The Effect of Service Quality on Customer Satisfaction at PT Multi Rentalindo: A Case Study of Employees in Kwan Lama West Jakarta	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 4, April 2019	DOAJ
The Effect of Cash of Operation and Liquidity on Profitability: A Study in Processing and Manufacturing Industry Sector's Companies in PT Bank BRISYARIAH, TBK	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 4, April 2019	DOAJ
Implementation of Marketing Mix Strategy for Start-up Business: Fruit Combing	<i>Russian Journal of Agricultural and Socio-Economis Sciences</i>	<a href="http://www.rjoas.com">http://www.rjoas.com</a>	Issue 3, March 2019	DOAJ

**E. Citation**



**Jakarta, 16 Oktober 2019**

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